

Global Corruption Barometer

Administrative Variables

STARTDATE.

Interview Start Date: DD/MM/YYYY

STARTTIME.

Interview Start Time: __/__/__ [24 Hour Clock]

ENDDATE.

Interview End Date: DD/MM/YYYY

ENDTIME.

Interview End Time: __/__/__ [24 Hour Clock]

INTID.

Interviewer ID Number: ____

GENDER.

Gender of Interviewer: Male 1 / Female 2

COUNTRY.

Country of interview:

[PRECODED LIST OF ALL COUNTRIES]

REG.

Region **[PRECODED LIST OF ALL REGIONS]**

SSU.

Administrative area **[PRECODED LIST OF ALL REGIONS]**

AREA.

Type of Area: Urban 1 / Rural 2

LANG.

Language of interview:

[PRECODED LIST OF ALL LANGUAGES]

Introduction

[IF WE CALL A MOBILE PHONE READ]

Good Morning/afternoon/evening. I am _____ from **[MENTION NAME OF THE ORGANISATION]** on behalf of one of our clients. We are conducting a study about public life in **[INSERT COUNTRY NAME]**. Your number has been selected randomly and all information will be kept confidential. I would like to know your opinion on some issues.

ASK SC1 AND SC2 ONLY IN MOBILE PHONE SAMPLE

SC1 For safety reasons, I must, however, first check that you are not driving and that you are in a safe position to answer the survey?

[DO NOT READ OPTIONS]

Yes, the respondent is in a safe position to answer the survey	1
No, the respondent is not in a safe position to answer the survey	2

IF SC1=2 CLOSE THE INTERVIEW AND CALL BACK ANOTHER TIME AND SAY: "Thank you, we will call you back another time."

SC2 Are you currently abroad?

[DO NOT READ OPTIONS]

Yes	1
No	2

IF SC2=1 CLOSE THE INTERVIEW AND CALL BACK ANOTHER TIME AND SAY: "Thank you, we will call you back another time."

[IF WE CALL A LANDLINE READ]

Good Morning/afternoon/evening. I am _____ from **[MENTION NAME OF THE ORGANISATION]** on behalf of one of our clients. We are conducting a study about public life in **[INSERT COUNTRY NAME]**. Your number has been selected randomly and all information will be kept confidential. Would you help us to pick a member of your family to answer some questions?

ASK SC3, SC4 AND SC5 ONLY IN FIXED PHONE SAMPLE

SC3 Can I please speak to a person aged 18 or older who lives in your household?
[DO NOT READ OPTIONS]

- | | |
|---|---|
| Yes, respondent is 18 years or older | 1 |
| Yes, the respondent is calling another member of the household | 2 |
| No, there's no person aged 18 or older currently at home | 3 |
| No, there's no person aged 18 or older living in this household | 4 |

*IF SC3=2 READ AGAIN INTRODUCTION TO THE OTHER HOUSEHOLD MEMBER AND CONTINUE WITH SC4
IF SC3=3 CLOSE THE INTERVIEW AND CALL BACK ANOTHER TIME: AND SAY: "Thank you, we will call you back another time"*

IF SC3=4 CLOSE THE INTERVIEW AND SAY: "Unfortunately we are looking for respondents 18 years and older. Thank you very much for your time, this is the end of the survey."

SC4 In order to ensure that respondents are selected at random, could you tell me, how many persons aged 18 or more INCLUDING YOURSELF live in your household?
[RECORD ANSWER]

--	--

18+ members of the household

- | | |
|---------|----|
| REFUSAL | 98 |
| DK | 99 |

*IF SC4= 98 OR 99 CLOSE THE INTERVIEW
IF SC4= 1 DO NOT ASK SC5*

SC5 Can I please speak to the person aged 18 or older living in your household who had the last birthday?
[DO NOT READ OPTIONS]

- | | |
|--|---|
| Yes, it is the person on the phone | 1 |
| Yes, the respondent is calling another member of the household | 2 |
| No, eligible respondent is not currently available | 3 |

*IF SC5=3 CLOSE THE INTERVIEW AND ARRANGE APPOINTMENT OR CALL BACK ANOTHER TIME AND SAY:
"Thank you, we will call you back another time"*

IF SC5=2 (THE SELECTED RESPONDENT IS NOT THE SAME PERSON THAT YOU FIRST TALKED WITH), REPEAT INTRODUCTION:

Good Morning/afternoon/evening. I am _____ from **[MENTION NAME OF THE ORGANISATION]** on behalf of one of our clients. We are conducting a study about public life in **[INSERT COUNTRY NAME]**. Your number has been selected randomly and all information will be kept confidential. I would like to know your opinion on some issues...

[TO ALL RESPONDENTS]

SC7 To make sure we are reaching the right target group, can you tell me in which region you live?
[ADAPT QUESTION ACCORDINGLY PER COUNTRY]
INTERVIEWER: RECORD REGION BASED ON PRECODED LIST

_____	1
DK	99

IF SC7=99 OR QUOTA FULL CLOSE THE INTERVIEW AND SAY: "Unfortunately we are looking for respondents in specific regions of the country. Thank you very much for your time, this is the end of the survey."

SC8 How old are you?
[RECORD ANSWER]

_____	1
REFUSAL	98
DK	99

IF SC8<18 (YOUNGER THAN 18) OR SC8=98 (REFUSAL) OR SC8=99 (DON'T KNOW) CLOSE THE INTERVIEW AND SAY: "Unfortunately we are looking for respondents 18 years and older. Thank you very much for your time, this is the end of the survey."

[TO ALL RESPONDENTS]

The interview will take about 15 minutes.

This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential. All answers will be anonymised, and it will not be possible to identify individual persons in the data. For more information on how we collect and use your personal data, please consult [\[LINK\]](#).

For quality control and training purposes this interview may be monitored or recorded.

SC9 Continuing this interview, it means that you agree with the above terms and conditions. Do you wish to continue with the interview?
[DO NOT READ OPTIONS]

OK TO PROCEED	1
REFUSAL	2

IF SC9=2 CLOSE THE INTERVIEW AND SAY: "Thank you very much for your time, this is the end of the survey."

SC10 (GENDER). [READ OUT ONLY IF NEEDED, OTHERWISE RECORD ANSWER WITHOUT READING THE QUESTION] What is your gender?
[DO NOT READ OPTIONS]

Male	1
Female	2
None of the above / Non-binary / Do not recognize yourself in above categories	3

SECTION A

FILTER: ASK ALL

Q1.

[] First of all, we would like to know how much trust and confidence you have in the following institutions to do a good job in **[INSERT COUNTRY NAME]** whilst carrying out their responsibilities.

Would you say you have no trust at all, not very much trust, a fair amount of trust or a great deal of trust in...? **[READ EACH ITEM- SINGLE RESPONSE PER ITEM]**

[READ SCALE AS NECESSARY]

PROG NOTE:

- SINGLE RESPONSE PER ROW
- RANDOMISE A THROUGH E

	No trust at all	Not very much trust	A fair amount of trust	A great deal of trust	DO NOT READ Don't know	
A	The national government (including politicians, public servants or any kind of government agency)	1	2	3	4	99
B	The local government	1	2	3	4	99
C	The European Union Institutions ¹	1	2	3	4	99
D	The courts	1	2	3	4	99
E	The police	1	2	3	4	99

FILTER: ASK ALL

Q2.

[] And how much of a problem, if at all, is **corruption in the national government** in **[INSERT COUNTRY NAME]**? Is it...? **[READ OUT ANSWER OPTIONS]**

PROG NOTE:

- SINGLE RESPONSE
- REVERSE 1 THROUGH 4

No problem at all	1
A fairly small problem	2
A fairly big problem	3
A very big problem	4
DO NOT READ Don't know	99

FILTER: ASK ALL

¹ Includes European Commission, European Parliament, the Council of the European Union, European Economic and Social Committee and the Committee of the Regions.

Q3.

[] Over the past year, in your opinion, has the **level of corruption** in **[INSERT COUNTRY NAME]** ...?
[READ OUT ANSWER OPTIONS]

PROG NOTE:

- **SINGLE RESPONSE**
- **REVERSE 1 - 5**

Decreased a lot	1
Somewhat decreased	2
Stayed the same	3
Somewhat increased	4
Increased a lot	5
DO NOT READ Don't know	99

FILTER: ASK ALL

Q4.

[] How well or badly would you say **the current national government is handling the task of fighting corruption?** Would you say it's handling it...?
[READ OUT ANSWER OPTIONS]

PROG NOTE:

- **SINGLE RESPONSE**
- **REVERSE 1-4**

Very badly	1
Fairly badly	2
Fairly well	3
Very well	4
DO NOT READ Don't know	99

FILTER: ASK ALL

Q5.

[] How many of the following people in **[INSERT COUNTRY NAME]** do you think are involved in corruption?
Please tell me if you think it is none of them, some of them, most of them, or all of them.

SAY IF NECESSARY: How many of those people in **[INSERT COUNTRY NAME]** do you think are involved in corruption?

**[READ SCALE AS NECESSARY
PAUSE AFTER EACH ITEM]**

PROG NOTE

- **SINGLE RESPONSE PER ROW**
- **ROTATE A-J**

		None	Some of them	Most of them	All of them	DO NOT READ Don't know
A	The President and officials in his/her office ²	1	2	3	4	99
B	The Prime Minister and officials in his/her	1	2	3	4	99

² Edit/ Remove as appropriate depending on the political system of the country.

	office ³					
C	Members of Parliament ⁴	1	2	3	4	99
D	National government officials	1	2	3	4	99
E	Local government representatives (including mayors) ⁵	1	2	3	4	99
F	Police	1	2	3	4	99
G	Judges and magistrates ⁶	1	2	3	4	99
H	Business executives	1	2	3	4	99
I	Bankers	1	2	3	4	99
J	Non-governmental organisations	1	2	3	4	99

³ Edit/remove as appropriate depending on the political system of the country.

⁴ Revise depending on the words used to refer to elected representatives in the legislative office of the country.

⁵ Translate to refer to officials who are elected at the lowest administrative area.

⁶ Magistrates should be translated to refer to lower level courts.

SECTION B

FILTER: ASK ALL

Q7.

[___] Next, I want to ask you some questions about your experience with various public services. Can you tell me whether you have had contact with **any of the following services in the past 12 months in [INSERT COUNTRY NAME]?**

[READ SERVICES-PAUSE AFTER EACH ONE]

PROGRAMMER SHOW GRID-SINGLE RESPONSE PER ROW

		YES	NO	DO NOT READ Don't know
Q7.a	A public school	1	2	99
Q7.b	A public clinic or hospital	1	2	99
Q7.c	A government office in order to get an official document, such as a birth certificate, driver's license, passport or voter's card, or a permit	1	2	99
Q7.d	A government office in order to get unemployment or other social security benefits	1	2	99
Q7.e	The police	1	2	99
Q7.f	The courts	1	2	99

FILTER: PROGRAMMER SHOW SERVICES CONTACTED IN LAST 12 MONTHS. CODES 1 IN Q7(a), Q7(b), Q7(c), Q7(d), Q7(e) OR Q7(f)

Q8.

[___] And taking into account the public services that you have contacted in the last 12 months in **[INSERT COUNTRY NAME]**, how often, if ever, did you have to use **personal connections** in order to get assistance or services you needed from ...?

[INTERVIEWER READ SERVICE AND SCALE.]

PROGRAMMER SHOW GRID WITH SERVICES CONTACTED L12M- SINGLE RESPONSE PER ROW.

		Never	Once or twice	A few times	Often	DO NOT READ Don't know	DO NOT READ Refused
Q8.a	A public school	1	2	3	4	99	98
Q8.b	A public clinic or hospital	1	2	3	4	99	98
Q8.c	A government office issuing official documents, such as a birth certificate, driver's license, passport or voter's card, or a permit	1	2	3	4	99	98
Q8.d	A government office issuing unemployment or other social security benefits	1	2	3	4	99	98
Q8.e	The police	1	2	3	4	99	98
Q8.f	The courts	1	2	3	4	99	98

FILTER: PROGRAMMER SHOW SERVICES CONTACTED IN LAST 12 MONTHS. CODES 1 IN Q7(a), Q7(b), Q7(c), Q7(d), Q7(e) OR Q7(f)

Q9.

[] Now thinking about the same services mentioned before, how often, if ever, did you have to **pay a bribe, give a gift, or do a favour in order to get the assistance or services** you needed from...?
[INTERVIEWER READ SERVICE AND SCALE.]

**PROGRAMMER: SHOW GRID
 SINGLE RESPONSE.**

		Never	Once or twice	A few times	Often	DO NOT READ Don't know	DO NOT READ Refused
Q9.a	A public school	1	2	3	4	99	98
Q9.b	A public clinic or hospital	1	2	3	4	99	98
Q9.c	A government office issuing official documents like a birth certificate, driver's license, passport, voter's card, or permits	1	2	3	4	99	98
Q9.d	A government office issuing unemployment or other social security benefits	1	2	3	4	99	98
Q9.e	The police	1	2	3	4	99	98
Q9.f	The courts	1	2	3	4	99	98

FILTER: ASK ALL

Q10.

[] In your opinion, do you think that citizens can report incidents of corruption without fear in **[INSERT COUNTRY NAME]**?
[DO NOT READ- SPONTANEOUS]

**PROG NOTE:
 - SINGLE RESPONSE**

Yes, they can report without fear	1
No, they fear reprisals	2
Don't know	99

FILTER: ASK ALL

Q17(a). Some people experience situations in which public officials make requests of a sexual nature in exchange for a government service or benefit. How often do you think this happens in **[INSERT COUNTRY]**? **[READ OUT ANSWER OPTIONS]**

[SAY IF NECESSARY]: A request of a sexual nature may include inappropriate touching, exposure of body parts, posing for suggestive pictures, or engaging in sexual activity.

**PROG NOTE: SINGLE RESPONSE
 REVERSE CATEGORIES**

Very often	5
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Often	4
Occasionally	3
Rarely	2
Never	1
DO NOT READ Don't know	99
DO NOT READ Refused	98

FILTER: ASK ALL

Q17(b). And thinking about your own experience in the last 5 years, has it ever happened that an official in **[INSERT COUNTRY NAME]** asked for something similar from you or from someone you know? **[READ OUT ANSWER OPTIONS]**

**PROG NOTE: SINGLE RESPONSE
REVERSE 1 TO 5**

Never	1
Once or twice	2
A few times	3
Often	4
DO NOT READ Don't know	99
DO NOT READ Refused	98

SECTION D

FILTER: ASK ALL

Q19.

For each of the following statements, please tell me whether you disagree, agree or neither agree nor disagree.

READ OUT STATEMENTS A THROUGH G. PAUSE AFTER EACH.

SAY IF NECESSARY: Do you disagree, agree, or neither agree nor disagree?

PROG NOTE:

- **SINGLE RESPONSE PER ROW**
- **RANDOMISE A - G**

		Disagree	Agree	Neither agree nor disagree	Don't know [DNR]
A	Citizens can make a difference in the fight against corruption	1	2	3	99
B	It is acceptable for the government to engage in corruption as long as it delivers good results	1	2	3	99
C	The government in [INSERT COUNTRY NAME] takes the views of people like me into account when making decisions	1	2	3	99
E	The government in [INSERT COUNTRY NAME] has been transparent in its handling of the COVID-19 pandemic	1	2	3	99
G	The Government in [INSERT COUNTRY NAME] is pretty much run by a few big interests looking out for themselves.	1	2	3	99

FILTER: ASK ALL

Q20.

How often do you think the following situations happen in [INSERT COUNTRY NAME]? Please tell me if you think they happen never, rarely, occasionally, often, or very often.

READ OUT STATEMENTS B THROUGH E. PAUSE AFTER EACH.

SAY IF NECESSARY: How often do you think that happens in [INSERT COUNTRY NAME]?
[READ SCALE AS NECESSARY]

PROG NOTE:

- **SINGLE RESPONSE PER ROW**
- **RANDOMISE B-E**

	Never	Rarely	Occasionally	Often	Very often	DO NOT READ Don't know

B	Companies using money or connections to secure profitable government contracts	1	2	3	4	5	99
C	Appropriate actions being taken against officials who engage in corruption	1	2	3	4	5	99
E	Big companies avoid paying their taxes	1	2	3	4	5	99

SECTION E- SOCIODEMOGRAPHICS

Q21. How often do you hear, read or watch the news on political, economic and social affairs?
[READ OUT OPTIONS]

PROG NOTE: SINGLE RESPONSE

Several times a day	6
Once a day	5
At least once a week	4
At least once a month	3
Less often	2
Not at all	1
DO NOT READ Don't know	99
DO NOT READ Refused	98

Q22. And what is your **main** source of news on political, economic and social affairs?

[READ OUT OPTIONS]

PROG NOTE: SINGLE RESPONSE – RANDOMISE CODE 1 - 5

Facebook or other social media	1
TV news	2
Radio	3
Online media [INTERVIEWER: If respondents ask what is meant by 'Online media', you can mention examples such as google news and online news papers]	4
Printed newspapers and magazines	5
DO NOT READ Don't know	99
DO NOT READ Refused	98

Q23.

[___] Which of the following best describes your working status?

[READ OUT OPTIONS]

PROG NOTE:
- SINGLE RESPONSE

Working full-time (more than 30 hours per week)	1
Working part-time (30 hours per week or less)	2
Not working and looking for work	3
Retired	4
Not working and not seeking work	5
Student	6

Homemaker	7
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK IF Q23 == 1 OR 2

Q24.

[__] What is your main occupation? **[DO NOT READ OPTIONS. CODE FROM RESPONSES.]**

PROG NOTE:

- **SINGLE RESPONSE**

Farmer	1
Farm worker	2
Fisherman	3
Trader / Hawker / Vendor	4
Miner	5
Domestic worker / Maid / Cleaner / Home help	6
Armed services/ Police / Security personnel	7
Artisan / skilled manual worker in the formal sector	8
Artisan / skilled manual worker in the informal sector	9
Clerical worker	10
Unskilled manual worker in the formal sector	11
Unskilled manual worker in the informal sector	12
Company Employee	13
Business owner	14
Professional worker (e.g., lawyer, accountant, nurse, engineer, etc.)	15
Supervisor / Foreman	16
Teacher	17
Government worker	18
Other	19
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK IF Q23 == 3 THRU 7

Q25.

- [__] What was your last main occupation?
PLEASE DO NOT READ OPTIONS – CODE FROM ANSWER.

PROG NOTE:

- **SINGLE RESPONSE**

Never had a job	0
Farmer	1
Farm worker	2
Fisherman	3
Trader / Hawker / Vendor	4
Miner	5
Domestic worker / Maid / Cleaner / Home help	6
Armed services/ Police / Security Personnel	7
Artisan / skilled manual worker in the formal	8

sector	
Artisan / skilled manual worker in the informal sector	9
Clerical worker	10
Unskilled manual worker in the formal sector	11
Unskilled manual worker in the informal sector	12
Company employee	13
Business owner	14
Professional worker (e.g., lawyer, accountant, nurse, engineer, etc.)	15
Supervisor / Foreman	16
Teacher	17
Government worker	18
Other	19
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK ALL

Q26.

[___] What is your highest level of education?

[DO NOT READ OPTIONS – CODE FROM ANSWER.]

PROG NOTE:

- **SINGLE RESPONSE**

No formal education	0
Informal schooling only	1
Some primary schooling	2
Primary school completed	3
Some secondary schooling	4
Secondary school completed	5
Some higher secondary/equivalent	6
Higher secondary/equivalent completed	7
Some education at bachelor/equivalent level	8
Bachelor/equivalent degree completed	9
Masters/equivalent degree or above	10
DO NOT READ Refused to answer	98

FILTER: ASK ALL

Q27.

[___] Thinking about the income your household earns, would you say that in your household ...? - **[READ THE SCALE BELOW]**

PROG NOTE:

- **SINGLE RESPONSE**

- **REVERSE 1 TO 5**

You have enough to buy what you want	5
You have just enough to buy what is needed	4
You can manage with difficulties	3
You need to borrow or spend savings to buy things you need	2
You can't buy at all what you would need	1

FILTER: ASK ALL

Q29. Would you say you live in a...?
[READ OUT OPTIONS]

PROG NOTE:
- SINGLE RESPONSE

Rural area or village	1
Small or middle-sized town	2
Large town	3
DO NOT READ Refused to answer	98
DO NOT READ Don't know	99

FILTER: ASK ALL

Q30. Finally, in political matters people tend to speak about "the left" and "the right". How would you place your views on a scale from 0 to 10 where 0 is "the left" and 10 is "the right"?

[SPONTANEOUS ANSWER- DO NOT READ OPTIONS]

PROG NOTE: SINGLE RESPONSE

The left											The right
0	1	2	3	4	5	6	7	8	9	10	

DO NOT READ Don't know	99
DO NOT READ Refused	98

[READ OUT:] That is the end of the interview so thank you very much for your time.

[INTERVIEWER: IF RESPONDENT ASKS WHO HAS COMMISSIONED THE STUDY, YOU MAY SAY AT THE END OF THE INTERVIEW THAT THE SURVEY IS CONDUCTED ON BEHALF OF TRANSPARENCY INTERNATIONAL]